

T&C on ticket

Air Inter Iles are schedule services operated by St Barth Executive with Tecnam aircraft, and identified with a LE flight number.

Check in time :

Checkin at	Starts	Ends
<u>St Barth - SBH</u>	1H before departure	30min before departure
<u>Point-à-Pitre - PTP</u>	1H before departure	30min before departure
<u>San Juan - SJU</u>	2H before departure	1H before departure

All passengers, including children and infants must present their passport or acceptable official identity card and other travel document at check-in. SBE does not provide flight connections or baggage transfer to other carriers. It is a passengers responsibility when making a booking to allow adequate time for baggage collection and rechecking if connecting to another carrier.

We recommend at least two hours prior to international connecting flights. Failure to appear for any flight without notifying SBE will result in cancellation of the remaining reservation.

SBE reserves the right to refuse carriage to any person who is not in compliance with applicable tariffs, company rules or regulations. No modification of or amendment to this agreement nor any waiver of any rights under this agreement will be effective unless in writing signed by a SBE Officer.

Change/Cancellation: Booked flights can be modified or cancelled according to purchased fare:

Change fees	Inter Iles Light	Inter Iles Flex	Business Light	Business Executive
<u>Up to 24h before departure</u>	100€ fee / passenger / flight + applicable fare and tax difference	No fee, only applicable fare and tax difference applicable.	100€ fee / passenger / flight + applicable fare and tax difference	No fee, only applicable fare and tax difference applicable.
<u>Between 24h and 1h before departure</u>	<u>Not allowed</u>	No fee, only applicable fare and tax difference applicable.	<u>Not allowed</u>	400€/passenger/flight + applicable fare and tax difference.
<u>After 1h before departure</u>	<u>Not allowed</u>	<u>Not allowed</u>	<u>Not allowed</u>	<u>Not allowed</u>

Cancellation fees	Inter Iles Light	Inter Iles Flex	Business Light	Business Executive
<u>Up to 24h before departure</u>	<u>Not allowed</u>	Allowed, no fee	200€ fee / passenger / flight	Allowed, no fee
<u>Between 24h and 1h before departure</u>	<u>Not allowed</u>	Allowed, no fee	<u>Not allowed</u>	400€/passenger/flight + applicable fare and tax difference.
<u>After 1h before departure</u>	<u>Not allowed</u>	<u>Not allowed</u>	<u>Not allowed</u>	<u>Not allowed</u>

Refund: refund of flight fares is not permitted. In case cancellation is allowed, see above, St Barth Executive (SBE) will issue a coupon matching the amount of cancelled service, reduced with applicable modification/cancellation fee.

Coupon: Coupon issued by SBE in exchange for a cancelled trip is valid for 3-months, and can only be used once. In case the total value of the coupon is not used at once, the remaining amount is lost to the customer, and cannot be used or refunded.

Name Correction: Please be aware that bookings on schedule flights performed by St Barth Executive are nominative and cannot be transferred to other passengers. However, in case passenger's name has been misspelled, you can contact our travel experts fly@stbarthexecutive.com up to 6 hours after your payment in order to perform the correction.

Baggage: In order to comply with strict limitations on St Barths' airport, we have to strictly enforce our baggage policy, and can not guarantee

we have cannot accommodate oversized nor overweight luggages. If you need to travel with more than 23kg/50lbs, we advise you to contact our travel experts at fly@stbarthexecutive.com

Cabin bag : Our fare policy includes a 6kg/13lbs cabin bag allowance for every adult or child above 2 years-old. We advise you to choose soft bags that you will be able to stow underneath your seat, with maximum dimensions of 55x35x25 cm or 22x14x10 in.

Check-in luggage: Check-in baggages will be secured in the cargo hold, which is located at the back of the cabin, and can measure up to 158cm/62in, summing up length, width and height. Each piece of luggage can not weight more than 23kg/50lb, and the total number and weight of check-in luggage authorized must comply with the baggage allowance included in your fare.

Baggage allowance:

	Inter Iles Light	Inter Iles Flex	Business Light	Business Executive
<u>Carry-on</u>	max 6kg/13lbs	max 6kg/13lbs	max 6kg/13lbs	max 6kg/13lbs
<u>Checked-in luggage</u>	<u>Not allowed</u>	1pc at max 23kg/50lbs	Not allowed	1pc at max 23kg/50lbs

Extra baggage : Due to operational limitations on St Barth airport, St Barth Executive has to strictly enforce our baggage allowance rules and cannot guarantee any booking of extra luggage on our PC12 operations.

If you need to carry more than 1 piece of 23kg/50lbs per person, please contact our travel experts at fly@stbarthexecutive.com

On Air Inter Iles flights, passengers can book an extra piece of luggage if their original fare has a checked-in luggage allowance (Inter Iles Flex). However, delivery of those luggages might be delayed and is not guaranteed to travel on the same flight than the passenger.

In case of delayed luggage, St Barth Executive staff will provide passenger a delivery time where their luggage will be available for pickup at the airport.

Pet travel: travelling with a pet is allowed when booked properly as a special service on SBE flight.

Pet booking is free for animals under 5kg/11lbs.

Beyond 5kg/11lbs, pet booking will be charged, and is possible only for passengers having booked a checked-in baggage allowance.

Pet should be placed in approved bag/container, and total weight of bag and pet shouldn't exceed 50lbs (23kg). Pet container and should be approved by IATA for live animal transportation, and its size is limited to 91x89x64cm.

Passenger must carry required documentation for the pet (see Travel Documentation article, and IATA website <https://www.iata.org/en/programs/cargo/live-animals/pets/>).

In case of travelling with a pet, pet and cage are considered as part of baggage allowance so that the weight of the sum of passenger's luggage, the pet and its bag shouldn't exceed the total baggage allowance. Due to the size of SBE's aircraft and operational constraints on the airports it serves, SBE is unable to carry extra bags on scheduled services. In particular, travelling with a pet will remove your baggage allowance. In case you have

specific needs regarding luggage allowance, please contact St Barth Executive team that will provide you tailor made solutions.

Travel Documentation: Client are entirely responsible for ensuring the their passengers have the correct travel documentation and comply with all laws, regulations, orders, demands and requirements (including any applicable health document, exit, entry tax, visa, customs and other legal and statutory formalities), of any countries to be flow from or into. This also applies to animal travelling with the Passengers, for which all the required documents must be up-to-date and valid for the countries of departure and / or destination.

SBE cannot be held responsible for the consequences that may be suffered by Client or the passenger(s) in case of non-compliance with immigration, customs or governmental rules.

Prohibited items and dangerous good: Passenger(s) may not carry or include in their Baggage items which are prohibited by any applicable national or international law, regulation, or order from being carried on any aircraft. All baggage and personal items brought on board of the aircraft are subject to inspection as may be required by law or determinate necessary by the flight crew. SBE may discontinue the trip if a passenger refuses to allow such inspection.

SBE assumes no liability or responsibility for any perishable, fragile or valuable articles or documents, whether they are checked with or without carrier's knowledge.

We advise passengers to check FAA's guidelines on the dedicated [website](#) and [documentation](#), or IATA [guidance material](#).