

Reduced Fare Rules

22 Nov 2024

This document outlines the key fare conditions for flights sold by St Barth Executive and may be subject to change. Please read it carefully and contact us with any questions."

CHECK-IN TIME

Check-in at	Starts	Ends
St Barth - SBH	1H before departure	30min before departure
Pointe-à-Pitre - PTP	1H before departure	30min before departure
San Juan - SJU	2H before departure	1H before departure

We recommend at least two hours prior to international connecting flights. It is a passengers responsibility when making a booking to allow adequate time for baggage collection and rechecking if connecting to another carrier.

Failure to show-up for any flight without notifying SBE will result in cancellation of the remaining reservation.

SBE reserves the right to refuse transportation to any person who is not in compliance with applicable tariffs, company rules or regulations. No modification of or amendment to this agreement nor any waiver of any rights under this agreement will be effective unless in writing signed by a SBE Officer.

AIR INTER ILES

Air Inter Iles are schedule services operated by St Barth Executive with Tecnam aircraft.

CHANGE YOUR FLIGHTS

Booked flights can be modified or cancelled according to purchased fare :

Change fees	Inter Iles Light	Inter Iles Flex	Business Light	Business Executive
Up to 24h before departure	70 € fee per passenger/flight + fare and tax difference	Only fare and tax difference	100 € fee per passenger/flight + fare and tax difference	Only fare and tax difference
Between 24h and 1h before departure	Not allowed	70 € fee per passenger/flight + fare and tax difference	100 € fee per passenger/flight + fare and tax difference	Only fare and tax difference

Change for a lower fare doesn't entitle to any refund or credit voucher.

Cancellation : Cancellation can be allowed according to purchased fare, but **cannot occur after the first flight of the journey has departed**. Once your outbound trip has departed, return trip cannot be cancelled anymore.

Cancellation fee	Inter Iles Light	Inter Iles Flex	Business Light	Business Executive
Up to 24h before departure	70 € fee per passenger/flight + fare and tax difference	Only fare and tax difference	200 € fee per passenger/flight + fare and tax difference	Only fare and tax difference
Between 24h and 1h before departure	Not allowed	70 € fee per passenger/flight + fare and tax difference	Not allowed	Not allowed

Refund : refund of flight fares permitted via voucher only. When cancellation is allowed, see above, St Barth Executive (SBE) will issue a voucher (EMD) matching the amount of cancelled service, reduced with applicable modification/cancellation fee.

Coupon/EMD : Coupon issued by SBE in exchange for a cancelled trip is valid for 3-months, and can only be used once. In case the total value of the coupon is not used at once, the remaining amount is lost to the customer, and cannot be used or refunded.

Name Correction : Please be aware that bookings on schedule flights performed by St Barth Executive are nominative and cannot be transferred to other passengers. However, in case passenger's name has been misspelled, you can contact our travel experts fly@stbarthexecutive.com up to 6 hours after your payment in order to perform the correction.

LUGGAGES

In order to comply with strict limitations on St Barths' airport, we have to strictly enforce our baggage policy, and can not guarantee any oversized nor overweight luggages before the day of departure. If you need to travel with more than 32kg/70lbs, we advise you to contact our travel experts at fly@stbarthexecutive.com

Baggage size:

Cabin bag and personal items: should be smaller than 40x30x15cm (16x12x6 in). Any larger item will travel in the hold, at the back the airplane.

Checked bag: total outside dimensions of each bag, length + width + height, shouldn't exceed 158cm or 62in, and not more than two of these large bags per person.

Baggage allowances: Our luggage allowances are based on weight and include your personal items, a cabin bag and/or a checked-in luggage : the total weight of all the items that you carry to the check-in counter has to remain below the total allowance.

Total weight	Inter Iles Light	Inter Iles Flex	Business Light	Business Executive
Adult & child	max 12 kg/27 lbs	max 32 kg/70 lbs	max 12 kg/27 lbs	max 32 kg/70 lbs
Infant	max 12 kg/27 lbs	max 12 kg/27 lbs	max 12 kg/27 lbs	max 12 kg/27 lbs

Overweight/oversize luggage : Overweight, oversized or extra pieces of luggages are not guaranteed to travel on your flight. Check-in agents, on day of departure, will propose you the most adequate solution.

PET TRAVEL

Be aware that your pet is considered to be part of your luggage allowance, so make sure you buy the right fare or pack light in order to keep your total luggage weight within the permitted allowance.

Pet booking is free for animals under 5kg/11lbs, but will be charged for heavier animals.

Pet should be placed in approved bag/container, and total weight of bag and pet shouldn't exceed 70lbs (32kg).

Pet container and should be approved by IATA for live animal transportation, and its size is limited to 91x89x64cm.

Passenger must carry required documentation for the pet (see Travel Documentation article, and IATA website <https://www.iata.org/en/programs/cargo/live-animals/pets/>).

In case of travelling with a pet, pet and cage are considered as part of baggage allowance so that the weight of the sum of passenger's luggage, the pet and its bag shouldn't exceed the total baggage allowance.

TRAVEL DOCUMENTATION

Client are entirely responsible for ensuring the their passengers have the correct travel documentation and comply with all laws, regulations, orders, demands and requirements (including any applicable health document, exit, entry tax, visa, customs and other legal and statutory formalities), of any countries to be flow from or into. This also applies to animal travelling with the Passengers, for which all the required documents must be up-to-date and valid for the countries of departure and / or destination.

SBE cannot be held responsible for the consequences that may be suffered by Client or the passenger(s) in case of non-compliance with immigration, customs or governmental rules

PROHIBITED ITEMS AND DANGEROUS GOODS

Passenger(s) may not carry or include in their Baggage items which are prohibited by any applicable national or international law, regulation, or order from being carried on any aircraft. All baggage and personal items brought on board of the aircraft are subject to inspection as may be required by law or determinate necessary by the flight crew. SBE may discontinue the trip if a passenger refuses to allow such inspection.

SBE assumes no liability or responsibility for any perishable, fragile or valuable articles or documents, whether they are checked with or without carrier's knowledge.

We advise passengers to check FAA's guidelines on the dedicated website and documentation, or IATA guidance material.

CONTACT US

For any question

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